

ANNEXURE E:

HS: TECHNICAL PERFORMANCE INDICATOR DESCRIPTIONS (2015-2018):

(A) STRATEGIC OBJECTIVE INDICATORS

(B) PROGRAMME PERFORMANCE INDICATORS

**TECHNICAL INDICATOR DESCRIPTIONS:
STRATEGIC OBJECTIVE INDICATORS**

Programme 1: Administration

SUB-PROGRAMME: Corporate Services

OBJECTIVE: To provide administrative support to the department on a continuous basis.

Indicator Title	Level 3 achieved in respect of Management Performance Assessment Tool (MPAT) standards
Short definition	<p>This programme aims to provide overall support to the Department in accordance with all applicable Acts and policies, that includes:</p> <ul style="list-style-type: none"> • Strategic Management • Human Resources Management • Governance and Administration • Financial and Supply Chain Management • MPAT Implementation • Access to Information • Employee Wellness • Departmental Communication • Auxiliary Services • Communication
Purpose/Importance	This indicator measures the extent to which the Department plans and monitor the implementation of Management Performance Assessment Tool (MPAT) in order to ensure complies with the legal requirements in the areas listed above.
Source/collection of data	MPAT Analysis Report
Method of calculation	Quantitative
Data limitations	None
Type of indicator	Output
Calculation type	Cumulative

Reporting cycle	Annually (End of MPAT Cycle Period)
New indicator	Yes
Desired performance	Overall performance of Level 3 against the set MPAT standards.
Indicator responsibility	Chief Director: Corporate Services

Programme Performance Indicator

Indicator Title	No. of Management Performance Assessment Tool (MPAT) Implementation / Compliance Plan based on MPAT 1.4 developed
Short definition	<p>To develop a plan for the implementation of MPAT 1.4 in the department with clear targets aiming at overall Level 3 in order to ensure compliance and the Key Performance areas include:</p> <ul style="list-style-type: none"> • Strategic Management • Human Resources Management • Governance and Administration • Financial and Supply Chain Management • MPAT Implementation • Access to Information • Employee Wellness • Departmental Communication • Auxiliary Services
Purpose/Importance	This indicator measures the extent to which the Department plans for the implementation of MPAT 1.4
Source/collection of data	An MPAT Reporting Tool
Method of calculation	Quantitative
Data limitations	None

Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Annually
New indicator	Yes
Desired performance	Level 3 (e.g. the Department is fully compliant with legal / regulatory requirements in the following key performance areas: <ul style="list-style-type: none"> • Strategic Management • Human Resources Management • Governance and Administration • Financial and Supply Chain Management • MPAT Implementation • Access to Information • Employee Wellness
Indicator responsibility	Chief Director: Corporate Services

Indicator Title	No. of MPAT monitoring reports, monitoring compliance and continuous improvement against the set plan
Short definition	To develop a monitoring tool for the implementation of MPAT 1.4 in the department to ensure compliance in relation to the Key Performance areas include: <ul style="list-style-type: none"> • Strategic Management • Human Resources Management • Governance and Administration • Financial and Supply Chain Management • MPAT Implementation • Access to Information • Employee Wellness • Departmental Communication • Auxiliary Services
Purpose/Importance	This indicator measures the extent to which the Department monitors the implementation of MPAT 1.4

Source/collection of data	Monitoring report
Method of calculation	Quantitative
Data limitations	None
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Quarterly
New indicator	Yes
Desired performance	Submissions of 4 reports with source/supporting documents that will serve as MPAT that will be used during MPAT reporting period.
Indicator responsibility	Chief Director: Corporate Services

Indicator Title	No. of reports submitted towards monitoring the extent to which records are managed in the Department in line with archive requirements
Short definition	Creation, evaluation, storage, access, retrieval, dissemination, use and disposition of recorded information to ensure compliance & accountability with National Archives & Records Services Act
Purpose/Importance	To provides easy access to records, and business continuity
Source/collection of data	Report
Method of calculation	Cumulative
Data limitations	None
Type of indicator	Output

Calculation type	Quantitative
Reporting cycle	Bi-Annually
New indicator	Yes
Desired performance	To achieve the target as indicated
Indicator responsibility	Chief Director: Corporate Services

Indicator Title	No. of Monthly Key Control Matrix (KCM) Reports submitted to Provincial Treasury
Short definition	The KCM is a Key Control Matrix that was implemented by Provincial Treasury to monitor the performance of the Departments in various disciplines.
Purpose/Importance	To ensure compliance with the prescriptive Legislative requirements such as the PFMA and Treasury Regulations.
Source/collection of data	Monthly KCM Report signed by the CFO for submission to Treasury.
Method of calculation	Cumulative
Data limitations	None
Type of indicator	Output
Calculation type	Quantitative
Reporting cycle	Monthly One of the monthly report will be reported retrospectively to add up to 3 reports due to the submission of the KCM's report being submitted after the submission of the Quarterly Performance Report (Report to Treasury of Non-financial performance information).
New indicator	No
Desired performance	Meeting the set target

Indicator responsibility	Chief Financial Officer
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Indicator Title	No. of quarterly Key Control Matrix Reports submitted to Provincial Treasury
Short definition	The KCM is a Key Control Matrix that was implemented by Provincial Treasury to monitor the performance of the Departments in various disciplines.
Purpose/Importance	To ensure compliance with the prescriptive Legislative requirements such as the PFMA and Treasury Regulations.
Source/collection of data	Quarterly KCM Report signed by the CFO for submission to Treasury.
Method of calculation	Cumulative
Data limitations	None
Type of indicator	Output
Calculation type	Quantitative
Reporting cycle	Quarterly The quarterly reporting will be retrospective due to the submission of the KCM's report being submitted after the submission of the Quarterly Performance Report (Report to Treasury of Non-financial performance information).
New indicator	No
Desired performance	Meeting the set target
Indicator responsibility	Chief Financial Officer

Programme 2: Housing Needs, Research and Planning

Programme 2

Strategic Objective

Indicator Title	To provide a regulatory framework for the Department of Human Settlements.
Short definition	The Department strives to review the Acts and/ or policy guidelines that govern the Department, development of the Multi- Year Housing Development Plan/APP aligned to the IDP's municipalities.
Purpose/Importance	To ensure that the housing delivery policy instruments are in line with National and Provincial strategies as well as best practice, the delivery of integrated sustainable human settlements and ensure that all viable project applications received are approved timeously and conforms to Nationally / Provincially approved housing programmes and aligned to municipal IDPs.
Source/collection of data	The following documents approved by the Head of Department <ul style="list-style-type: none">• Acts/reviewd/ policies approved• Approved Human Settlement (housing) developments Plan• Multi-Year Housing Development Plan/APP
Method of calculation	Quantitative
Data limitations	None
Type of indicator	Outputs
Calculation type	Non-Cumulative
Reporting cycle	Quarterly
New indicator	Yes
Desired performance	To achieve the target as indicated
Indicator responsibility	Chief Engineer: Human Settlements Project Management

Sub-Programme Policy

Standardized Indicator

Indicator title	No. of Acts passed and/or policy guidelines approved
Short definition	The Department strives to review the Acts and/ or policy guidelines that govern the Department. This includes the development of new guidelines on topics identified as strategic and relevant
Purpose/importance	To ensure that the housing delivery policy instruments are in line with National and Provincial strategies as well as best practice
Source/collection of data	Number of reviewed Acts and/or reviewed/new policy guidelines signed off by the HOD: Human Settlements
Method of calculation	Quantitative
Data limitations	None
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Annual
New indicator	No
Desired performance	To achieve the target as indicated
Indicator responsibility	Director: Human Settlements Delivery Planning and Performance Monitoring

Sub-Programme: Planning

Standardized Indicator

Indicator title	Multi-Year Housing Development Plan/APP developed by October.
Short definition	To develop a Multi- Year Housing Development Plan/APP to effectively plan and manage human settlement development based on predetermined targets.
Purpose/importance	To deliver integrated sustainable human settlements based on sound planning which will enable predictability on future human settlement developments and assist to measure non-financial and financial targets
Source/collection of data	An approved/signed off copy of the Multi-Year Housing Development Plan/APP
Method of calculation	Quantitative
Data limitations	None
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Annually
New indicator	No
Desired performance	To achieve the target as indicated
Indicator responsibility	Director: Human Settlements Delivery Planning and Performance Monitoring

Standardized Indicator

Indicator title	No. of Planned Human Settlement (housing) developments based on IDP's and National and Provincial Priorities approved
Short definition	To ensure that all viable project applications received are approved timeously and conforms to Nationally / Provincially approved housing programmes and aligned to municipal IDPs
Purpose/importance	Contributes to the delivery of human settlements and ultimately expenditure of DORA allocations
Source/collection of data	Approved Human Settlement (housing) developments Plan
Method of calculation	Quantitative
Data limitations	None
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Annually
New indicator	No
Desired performance	To achieve the target as indicated
Indicator responsibility	Director: Human Settlements Delivery Planning and Performance Monitoring

Standardized Indicator

Indicator title	No. of municipalities capacitated and supported with regard to human settlements (housing) development planning.
Short definition	To capacitate municipalities in human settlements planning
Purpose/importance	To enhance proper and integrated human settlements planning by municipalities
Source/collection of data	A training programme and attendance registers.
Method of calculation	Quantitative
Data limitations	None
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Annually
New indicator	No
Desired performance	To achieve the target as indicated
Indicator responsibility	Director: Human Settlements Delivery Planning and Performance Monitoring

Non-Standardized Indicator

Indicator title	No. of houses enrolled with NHBRC
Short definition	To ensure that all viable project applications received are approved timeously and conforms to Nationally / Provincially approved housing programmes
Purpose/importance	Contributes to the delivery of human settlements and ultimately expenditure of DORA allocations
Source/collection of data	List of houses enrolled as invoiced by NHBRC
Method of calculation	Quantitative
Data limitations	Timely invoices received from NHBRC
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Quarterly
New indicator	No
Desired performance	To achieve the target as indicated or higher
Indicator responsibility	Chief Engineer: Human Settlements Project Management

Programme 3: Housing Development**Strategic Objective**

Indicator Title	To provide 39000 housing opportunities using different tenure types by 2020
Short definition	The total number of new housing units signed off as complete or practically completed by the department's Works Inspectorate and Project Managers and Rental and Social Housing. Serviced erven/sites (connected to water and sewer) both in formal and informal settlements areas and the registration of the property into the name of the purchaser that would indicate his/her entitlement to the property.
Purpose/Importance	To measure the impact of the provision of housing units funded by the Department
Source/collection of data	HSS Report Consultant Report
Method of calculation	Quantitative
Data limitations	<ul style="list-style-type: none"> • Quality of reports from consultants • Integrity of the HSS report

Type of indicator	Outputs
Calculation type	Cumulative
Reporting cycle	Quarterly
New indicator	Yes
Desired performance	To achieve the target as indicated or higher
Indicator responsibility	Deputy Director General

Sub-Programme: Financial Interventions

Standardized Indicator

Indicator title	Number of new housing units completed in the province across all housing programmes being utilised by the province.
Short definition	The total number of new housing units signed off as complete or practically completed by the department's Works Inspectorate and Project Managers. The indicator also includes Rental and Social Housing, but excluding incomplete and Rectification/Dilapidated housing
Purpose/importance	To measure the impact of the provision of housing units funded by the Department
Source/collection of data	HSS Report
Method of calculation	Quantitative
Data limitations	Dependent on accurate reporting on the PMU database
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Quarterly
New indicator	No
Desired performance	To achieve the target as indicated
Indicator responsibility	Chief Engineer: Human Settlements Project Management

Standardized Indicator

Indicator title	Number of new sites connected to basic water and sanitation services as part of the Integrated Residential Development Programme
Short definition	Serviced erven/sites signed off with water and sanitation services accepted by the relevant authority
Purpose/importance	To facilitate the development of integrated human settlements in well located areas that provide access to basic water and sanitation, including places of employment.
Source/collection of data	Consulting engineer's signed off progress report.
Method of calculation	Total number of sites connected as per the progress report.
Data limitations	Depends on accurate reporting by project managers and engineers
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Quarterly
New indicator	No
Desired performance	To achieve the target as indicated
Indicator responsibility	Chief Director: Human Settlements Development Planning

Standardized Indicator

Indicator title	Number of households connected to basic services as part of the Informal Settlements Upgrading Programme
Short definition	Serviced erven/sites signed off with services accepted by the relevant authority
Purpose/importance	To upgrade the living conditions of the poor by providing access to basic services and housing
Source/collection of data	Consulting engineer's signed off progress report.
Method of calculation	Total number of sites connected as per the progress report.
Data limitations	Depends on accurate reporting by project managers and engineers. There is a challenge in collecting information with regard to households; therefore, the collection of information in relation to sites is feasible and more reliable and valid. Households will be referred to as erven/sites in this indicator.
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Quarterly
New indicator	No
Desired performance	To achieve the target as indicated
Indicator responsibility	Chief Director: Human Settlements Development Planning

Non-Standardized Indicator

Indicator title	No. of low-income / affordable housing units constructed: <ul style="list-style-type: none"> • FLISP • Military Veterans • Farm workers housing assistance programme (Teachers cottages) • Land restitution (Provincial specific) • Rectification Programme • Provincial Specific • Incomplete Houses (Blocked Projects) • BNG(IRDP Phase 4)
Short definition	The total number of new housing units signed off as complete or practically complete by the department's Works Inspectorate and Project Managers. The number of houses rectified, based on the rectification of stock programme.
Purpose/importance	To facilitate the development of integrated human settlements in well located areas that provide access to amenities, including places of employment To facilitate the improvement of state financed residential properties created through State housing programme interventions that are still in ownership of the public sector institution and/or that were disposed to beneficiaries. To inculcate a sense of ownership and personal responsibility within communities by the active involvement of beneficiaries.
Source/collection of data	Payments made to suppliers for completion of top structures. Certificates signed by Works Inspectors (Mafuri/Etsho quality verification. Nurcha verification letters)
Method of calculation	Total number of top structures certified as practically complete and complete by the engineer.
Data limitations	Dependent on accurate reporting on the PMU database
Type of indicator	Cumulative
Calculation type	Output
Reporting cycle	Quarterly
New indicator	No
Desired performance	To achieve the target as indicated or lower in terms of emergency
Indicator responsibility	Chief Engineer: Human Settlements Project Management

Non-Standardized Indicator

Indicator title	No. of deeds of transfer registered in favour of qualifying beneficiaries (i) Enhanced Extended Discount Benefit Scheme (EEDBS) (ii) Act 81 of 1988 (iii) Act 107 of 1997
Short definition	The registration of the property into the name of purchaser that would indicate his/her entitlement to the property.
Purpose/importance	To monitor the completion of sales agreements
Source/collection of data	Proof of registration of title deeds
Method of calculation	Quantitative
Data limitations	N/A
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Quarterly (Act 81 of 1988) Annually (Enhanced Extended Discount Benefit Scheme (EEDBS and Act 107 of 1997)
New indicator	No
Desired performance	To achieve target as indicated
Indicator responsibility	Chief Director: Human Settlements Development Planning

Non-Standardized Indicator

Indicator title	No. of hectares of well located land acquired and/or released for human settlements development (Change in APP)
Short definition	Identification of land for transfer to municipalities to improve service delivery and township development.
Purpose/importance	To assist municipalities and municipal entities in the implementation of community service provision.
Source/collection of data	Title Deed for the new land registered in the name of the municipality.
Method of calculation	Number of deeds registered in name of the municipality.
Data limitations	None
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Annual
New indicator	No
Desired performance	To achieve target as indicated
Indicator responsibility	Chief Director: Human Settlements Development Planning

Non-Standardized Indicator

Indicator title	No. of erven planned and surveyed
Short definition	The process of township establishment.
Purpose/importance	To create erven in order enhance the establishment of sustainable human settlements
Source/collection of data	Consultant Report
Method of calculation	Quantitative
Data limitations	None
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Annual
New indicator	No
Desired performance	To achieve target as indicated
Indicator responsibility	Chief Director: Human Settlements Development Planning

Non-Standardized Indicator

Indicator title	No. of work opportunities created through human settlement programmes
Short definition	The total number of Job opportunities that is created due to construction projects engaged.
Purpose/importance	To facilitate the job creation process and minimizing the high unemployment rate.
Source/collection of data	Reports on employment numbers from project/consulting management.
Method of calculation	Quantitative
Data limitations	Dependant on accurate reporting from consultants
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Quarterly
New indicator	No
Desired performance	To achieve target as indicated
Indicator responsibility	Deputy Director General

Programme 3: Housing Development

Sub-Programme: Incremental Interventions

Indicator title	Km of roads constructed in prioritized areas
Short definition	The total distance of streets constructed for new and existing township registers by the departments Works Inspectorate and Project Managers.
Purpose/importance	To facilitate the development of integrated human settlements in well located areas that provide access to amenities, including places of employment.
Source/collection of data	Consultant Report
Method of calculation	Quantity
Data limitations	None
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Annual
New indicator	Yes
Desired performance	To achieve target as indicated
Indicator responsibility	Director: Stakeholder Engagement and Mobilization

Non-Standardized Indicator

Indicator title	No. of consumers educated through the consumer education programme.
Short definition	Conduct Consumer Education Training
Purpose/importance	To assist Municipalities and potential and existing housing consumers in residential property market to understand Government Programmes and the role of various stakeholders in the provision of human Settlements value chain.
Source/collection of data	Invitations to consumer education workshops, attendance registers and reports.
Method of calculation	Number of beneficiaries educated
Data limitations	None
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Quarterly
New indicator	Yes
Desired performance	To achieve target as indicated
Indicator responsibility	Director: Stakeholder Engagement and Mobilization

Non-Standardized

Indicator title	No. human settlements training/skills programmes conducted
Short definition	Manage /facilitate training to Human Settlements Practitioners
Purpose/importance	To improve long –term planning and the quality and credibility of Municipal Human Settlements Programmes through the implementation of training and support programmes. These municipal capacitation programmes will create an enabling environment for municipalities to develop sustainable and integrated human settlements.
Source/collection of data	<ul style="list-style-type: none"> • Capacity Building Business Plan • Proposals for Training Programmes • Attendance Register • Nominations and Registration letters
Method of calculation	Quarterly
Data limitations	None
Type of indicator	Output
Calculation type	Non-cumulative
Reporting cycle	Annual
New indicator	Yes
Desired performance	To achieve target as indicated
Indicator responsibility	Director: Stakeholder Engagement and Mobilization

Non-Standardized Indicator

Indicator title	No. of partnerships established and maintained towards improving human settlements delivery: <ul style="list-style-type: none"> • Capacity Building • Research • Funding • Internships – experiential training • Housing institutions
Short definition	The total number of partnerships established towards improving human settlements performance
Purpose/importance	To provide assistance in human settlement delivery with regards to: <ul style="list-style-type: none"> • Capacity Building • Research • Funding • Internships – experiential training • Housing institutions
Source/collection of data	Contractual agreements between parties Service Level Agreements Commitments Proposals
Method of calculation	Number of contractual agreements/ Service Level Agreements
Data limitations	None
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Annual
New indicator	No
Desired performance	To achieve target as indicated
Indicator responsibility	Director: Stakeholder Engagement and Mobilization

Non-Standardized Indicator

Indicator title	No. of emerging youth – and women contractors mentored and supported.
Short definition	The total number of women and emerging youth mentored in HS participation.
Purpose/importance	To promote and facilitate the participation of women in HS. To identify challenges, skills required and develop support systems for emerging women contractors as well as women service providers.
Source/collection of data	Training/Capacity Manual, Attendance Registers and Progress Report signed off by relevant manager.
Method of calculation	Number of emerging youth and women mentored during workshops.
Data limitations	None
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Annual
New indicator	No
Desired performance	To achieve target as indicated
Indicator responsibility	Chief Engineer: Human Settlements Project Management

Non-Standardized Indicator

Indicator title	No. of municipalities capacitated on the successful roll-out and maintenance of the Housing Needs register
Short definition	Render support to municipalities to strengthen human settlement planning abilities
Purpose/importance	To improve long -term planning, implementation and the quality and credibility of Municipal HSPs through the implementation of training and support programmes.
Source/collection of data	Source collection data includes agenda, minutes, PowerPoint presentations, Human Settlement Training Programme report, and signed attendance registers of the training courses
Method of calculation	Qualitative
Data limitations	None
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Annual
New indicator	No
Desired performance	To achieve target as indicated
Indicator responsibility	Deputy Director: Beneficiary Management

Programme 3: Housing Development

Sub-Programme: Social and Rental Interventions

Standardized Indicator

Indicator title	No. of Community residential units (CRU) approved, upgraded and converted.
Short definition	Development of affordable rental housing units for persons/ households with a monthly income of between R800 to R3500 by Government (Municipalities and/or Housing Institutions). Units are owned managed and maintained by the Municipality or an appointed Municipal Entities (ME) or Housing Institutions.
Purpose/importance	To provide affordable rental housing to persons or households that would ordinarily not afford to stay in privately-owned rental housing (flats)
Source/collection of data	Consultant Report
Method of calculation	Quantitative
Data limitations	N/A.
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Quarterly
New indicator	No
Desired performance	To achieve target as indicated
Indicator responsibility	Director: Affordable Housing

Non-Standardized Indicator

Indicator title	No. of new affordable rental units delivered through Social Housing
Short definition	Development of affordable rental housing units for persons or households with a monthly income of R1500 to R3500 also between R3500 and R7500 by a Social Housing Institution (SHI) in a restructuring zone. Units are leased on a long-term basis and are managed by the Institution, which must be accredited in terms of the Social Housing Act (16 of 2008)
Purpose/importance	To provide affordable rental housing to persons or households that would ordinarily not afford to stay in privately-owned rental housing (flats)
Source/collection of data	Consultant Report
Method of calculation	Quantitative
Data limitations	N/A
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Quarterly
New indicator	No
Desired performance	To achieve target as indicated
Indicator responsibility	Deputy Director: Subsidies

Programme 4: Housing Asset Management

Strategic Objective

Indicator Title	To reduce a backlog of 56 housing asset/properties managed by the department by 2020
Short definition	To enable the tenant to become the owner of the unit he/ she is currently renting and the leasing of well maintained and habitable rental housing stock
Purpose/Importance	To monitor the completion of sales agreements and to ensure the rental of habitable government owned housing units
Source/collection of data	<ul style="list-style-type: none"> • Proof of registration • Payments made with regards to maintenance of the individual rental units
Method of calculation	Quantitative
Data limitations	None
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Quarterly
New indicator	Yes
Desired performance	To achieve target as indicated
Indicator responsibility	Chief Director: Human Settlements Development Planning

Standardized Indicator

Indicator title	No. of (existing) rental units transferred (to beneficiaries) <ul style="list-style-type: none"> • Top structures • Sites
Short definition	The registration of the property into the name of purchaser that would indicate his/her entitlement to the property
Purpose/importance	To monitor the completion of sales agreements
Source/collection of data	Proof of registration
Method of calculation	Qualitative
Data limitations	Sub-let units
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Annual
New indicator	No
Desired performance	To achieve target as indicated
Indicator responsibility	Chief Director: Human Settlements Development Planning

Sub-Programme: Housing Properties Maintenance

Standardized Indicator

Indicator title	No. of housing assets maintained
Short definition	The leasing of well maintained and habitable rental housing stock
Purpose/importance	To ensure the rental of habitable government owned housing units
Source/collection of data	Payments made with regards to maintenance of the individual rental unit s
Method of calculation	Number of houses maintained as per the monthly progress reports/payments.
Data limitations	Timeliness of Payment Reports
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Quarterly
New indicator	No
Desired performance	To achieve target as indicated
Indicator responsibility	Director: Affordable Housing

Standardized

Indicator title	No. of debtors reduced per financial year
Short definition	To reduce the number of debtors in terms of the phasing out program
Purpose/importance	To facilitate the closure of the Western Cape Housing Development Fund
Source/collection of data	National Debtor System: Debtor List
Method of calculation	Number of debtors in comparison with prior periods
Data limitations	None
Type of indicator	Output
Calculation type	Cumulative
Reporting cycle	Quarterly
New indicator	No
Desired performance	To achieve target as indicated
Indicator responsibility	Director: Supply Chain and Asset Management